

PART 7

『TOEIC® テスト 最強攻略 PART 7』

Material 7

問題演習形式 (5)

コスモピア株式会社

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問題演習形式 (5)

Questions 191-195 refer to the following e-mails.

E-Mail Message

To: Kathy Gates <kgates@mani.com>
 From: Shipping Department<shipping@uselectronics.com>
 Subject: Your online order

Thank you for your order. We are proud of our quality products and great service.

We are contacting you to let you know that we are currently processing your order. You will receive an e-mail indicating that your items have been shipped. We guarantee that all orders leave our doors within 48 hours after they are placed. Domestic shipments take approximately two to three days for delivery.

Item 7282	Personal Computer (Black)	\$170.95
Item 7238	Printer	\$80.95
Item 8217	Tablet Computer	\$90.95
Item 7589	Two-Year Warranty (for tablet computer)	\$30.95

Shipping: Order is eligible for free shipping.

* Please note that the warranty allows the customer to return the covered item for a full refund within two years.

To check the status of your order online, visit our Web site at uselectronics.com. Then type your order number in the 'order status' field.

If you would like to talk to a customer service representative, call 1-800-555-7280.

E-Mail Message

To: Customer Service <customerservice@uselectronics.com>
 From: Kathy Gates <kgates@mani.com>
 Date: November 28
 Subject: Item still hasn't arrived

Hello,

There is an issue with my order. I received the shipment on November 27. However, the box contained only the tablet computer, the printer and Two-Year Warranty. There was no indication that anything I ordered was on backorder. Could you please find out what happened and correct this problem?

Sincerely,

Kathy Gates

- 191.** What is the purpose of the first e-mail?
 (A) To notify that an order has been received
 (B) To promote a special offer to a customer
 (C) To explain that there was a billing problem
 (D) To inform a customer of a backorder
- 192.** What is NOT indicated about US Electronics?
 (A) It offers free shipping on some orders.
 (B) It sends items within two days of an order.
 (C) It manufactures its own electronic devices.
 (D) It provides a telephone hotline for customers.
- 193.** What is indicated about Ms. Gates?
 (A) She isn't satisfied with the quality of one of the products.
 (B) She didn't receive the personal computer.
 (C) She wants to cancel a backordered item.
 (D) She doesn't need to print documents.
- 194.** What is suggested about Ms. Gates' tablet computer?
 (A) It was purchased with a coupon.
 (B) It is the priciest item Ms. Gates purchased.
 (C) Ms. Gates purchased it for one of her children.
 (D) Ms. Gates can return it within the next two years.
- 195.** In the second e-mail, the word "contained" in paragraph 1, line 2, is closest in meaning to
 (A) limited
 (B) protected
 (C) included
 (D) moved